

Overview

Visitor Central™, developed by GE, is a powerful visitor management system that offers a scalable, easy-to-use solution for identifying, authenticating and logging visitors. Its intuitive interface and automated features allow for quick and accurate visitor registration, while its integrated photo badging capability ensures every guest is properly accredited for access in and around your facility.

Visitor Central facilitates the implementation of an effective security program by addressing the unique requirements of accepted visitor management practice. It is easily adaptable for a wide range of settings and flexible enough to work effectively with policies that encompass different locations, escort requirements, time periods, schedules and other variables.

In its standalone configuration, Visitor Central offers the benefits of a full-featured management system, complete with Sarbanes-Oxley (SOX) compliant historical records, Web-based appointment scheduling, and quick-service kiosk registration.

When integrated with Secure Perfect® or Picture Perfect™, also from GE Security, Visitor Central functions as part of an enterprise-wide security and access control system. This permits the assignment of visitor access privileges based on the nature of their visit or who they're seeing, so their movement is restricted and a detailed audit trail is created for every visit.

Standard Features

- New visitor registrations in 20 seconds or less; repeat visitors in 10 seconds or less
- Integrates with Picture Perfect or Secure Perfect access control to provide the same level of control and tracking with visitors that you have with employees
- Driver's license and barcode scanning
- Capture and store digital signatures
- Premier Customer Service with pre-packaged, 100% tested, standalone systems that are ready to use; 24-hour component replacement
- Automatically compares visitors to visitor Watch Lists to reduce human error and keep undesirables out
- Provides visitor management and control for both appointments and non-appointments
- Complies with the Sarbanes-Oxley Act (SOX)
- Scalable from a single stand-alone kiosk to multiple integrated enterprise-wide stations
- Convenient Web-based visitor pre-registration
- Facility partitioning
- Comprehensive reporting and database
- Advanced visitor badging; supports all industry visitor badge media
- Unlimited visitor types and visitor Watch Lists
- Group badge pre-printing
- Customizable data entry fields
- Thin client runs remotely on desktops
- Touch-screen kiosks offer easy and fast check-in; minimal data entry

Enterprise Class Visitor Management

Visitor Central



Visitor Central packs the power of integrated visitor management into a scalable, easy-to-use solution that stands solidly on its own, or works in perfect harmony with Picture Perfect or Secure Perfect access control systems. Visitor Central assigns access privileges based on visitor profiles; or privileges can be assigned manually. Technology badges track visitors and, optionally, provide access while the system maintains a visitor database for comprehensive reporting.

Application

Visitor Central is an important security enhancement for any facility where access is granted to outside personnel such as contractors, vendors, customers, and clients. Its convenient recall feature speeds the registration process for returning guests, while its Watch Lists red-flag unwanted visitors such as competitors or former employees. Visitor Central's intuitive interface makes registration fast and simple, eliminating front desk bottlenecks in busy facilities. Its easy-to-use kiosk configuration supports self-registration, so attendants need only to verify the visitor's ID against the registration screen in order to authenticate the visitor. This is convenient for the visitor, saves time for your front desk personnel, and increases accuracy for added security.

Product highlights

Web-based Appointment Management

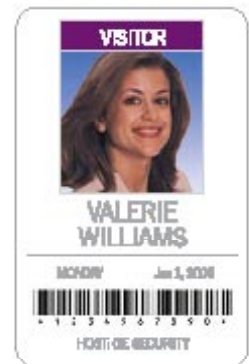


Employees throughout your organization can make and view appointments for their visitors. Employees receive an individual login to Visitor Central, and each employee is assigned individual rights. Rights can be as narrow as granting the employee permission to create an appointment, or as wide as allowing full administrative

control. All functions—appointment creation, visitor check-in, and appointment monitoring—are available through a Web browser.

Multiple Check-in Modes

Attendants or security guards can register visitors whether they have an appointment or not. They are presented with a list of visitors expected at their facility during a specific time period and have the ability to check those visitors in, take a photo of the visitor, scan the visitor's identification, or perform other tasks. Visitors with no appointments can also check-in using a self-service kiosk, or with the help of an attendant or security guard. In self-service mode, Visitor Central functions like an airport kiosk—allowing visitors to take or re-take photographs, scan or input requested data, and produce visitor badges, which may be printed at the kiosk or behind a reception desk.



Import access control badge-holders as employees

Visitor Central makes it easy to import records from your Picture Perfect or Secure Perfect employee access control database. Once in the system they can make appointments and host visitors.

Export visitors as badge-holders

Easily configure access control system permissions according to visitor type or facility. These group assignments automatically grant permissions as narrow as selected turnstiles or perimeter doors, or as access to as many doors as a typical employee.

Hardware Requirements

The following are minimum hardware requirements:

- Intel Pentium 4 1.5 GHz
- 256 MB RAM for client PCs
- 512 MB RAM for server PCs
- SVGA Monitor, 1024 by 768 video resolution or greater
- 101 Keyboard
- Mouse or Trackball Device
- Network Card
- 20 GB Hard Drive for client PCs
- 40 GB Hard Drive for server PCs
- Up to 4 available USB 1.1 or USB 2.0 ports

Software Requirements Prerequisites

The following are minimum software requirements:

Client PC*:

OS Requirement (One of the following):

- Microsoft Windows XP Professional and Service Pack 2
- Microsoft Windows 2000 Professional with Service Pack 4

Server PC*:

Setup 1: (for large organizations with heavier usage)

OS Requirement (one of the following):

- Microsoft Windows Server 2003 R2 Standard Edition
- Microsoft Windows 2000 Server with Service Pack 4

Database (one of the following):

- Microsoft SQL Server 2005 Standard Edition with a named instance of VCSQL
- Microsoft SQL Server 2000 Standard Edition with Service Pack 4 and a named instance of VCSQL

Note: You must install Service Pack 4 before installing Visitor Central

Setup 2: (for smaller organizations with less usage)

OS Requirement (one of the following):

- Microsoft Windows XP Professional with Service Pack 2
- Microsoft Windows 2000 Professional with Service Pack 4

Database (included):

- Microsoft MSDE with Service Pack 4

Note: The database is provided with the Visitor Central software and does not need to be purchased separately. VCSQL instance automatically installs with Visitor Central

*Internet Explorer 6 SP2 and device drivers for attached peripherals required

Picture Perfect v2 users should contact GE Security Customer Service for the latest software patches.

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Ordering Information

Part Number	Description
Visitor Central	
521242001	Visitor Central Standalone, Single Server Base License & Software
521243001	Visitor Central Integrated, Single Server Base License & Software
970165001	Visitor Central Client License
521241001	Non Licensed Replacement Visitor Central Software
Visitor Central Hardware/Software	
521221001	Visitor Central Standalone Kit (PC with Touch-Screen Monitor, Epson Ink Jet Printer, Driver's License Scanner, Watchport Camera, Camera Stand, Visitor Paper Badges (Avery 2943), Server and Client Licenses, Software)
521222001	Visitor Central Kiosk Kit (PC with Touch-Screen Monitor, Epson Ink Jet Printer, Driver's License Scanner, Watchport Camera, Camera Stand, Visitor Paper Badges (Avery 2943), Client License, Software)
521220001	Visitor Central Business Partner/Integrator Demo Kit: NOT FOR RESALE TO END USERS (PC with 17 inch Monitor, Ink Jet Printer, Driver's License Scanner, Watchport Camera & Stand, Badges (Avery 2943), Server and Client Licenses, Software)
410416001	Visitor Central PC: Dell Small Form Factor GX620 with flat panel touch screen monitor; 3 year warranty, onsite service
410416501	Dell Small Form Factor CPU: Optiplex GX620 P4 2.8GHZ, 512MB RAM, 80GB HD
420416001	Visitor Central Flat Panel Touch Screen 15" Monitor: 3 year warranty
410217001	Dell 17 inch Flat Panel Monitor with 3 year warranty
430215001	Visitor Central Driver's License Scanner
430216001	Scanner, Symbol LS2208 Handheld Barcode Reader
430220001	GE Vicinity and Mifare Desktop Credential Reader
430221001	GE Proximity Desktop Credential Reader
420613001	Signature Capture Pad, USB, LCD, 1" x 5" active anti-glare tempered glass signing area, tethered electronic pen
420521001	Visitor Central Ink Jet Printer: Epson Stylus Color Ink Jet Printer with 6' printer cable; prints up to 5760X1440 optimized DPI
420520001	Visitor Central Color Laser Printer: 35K badges/mo; 2 year warranty
420624002	Watchport/V2 high-performance USB Camera with low light sensitivity; 5 year warranty
390016001	Visitor Central Camera Stand: Digi camera stand for Watchport/V2 camera; universal 6 inch compact plastic camera bracket in color black; can also be wall mounted
390017001	Visitor Central Camera Clamp Mount for Watchport/V2 camera
420628001	Logitech Quickcam Orbit Camera: robotic camera head; 1.3 megapixel sensor; adjustable 9 inch extension height; 2 year warranty
420629001	Logitech Quickcam Fusion Camera: 1.3 megapixel sensor; balances on monitor; 2 year warranty
Visitor Central Supplies	
380691001	Visitor Central Badge Holders (landscape) and Clips, Avery 2923, 100 per box
700226001	Visitor Central Badge Holders (portrait) and Clips, Avery 2920, 50 per box
700220001	Visitor Central Paper Badges, for 2-sided print, 2.25" x 3.5", Avery 2943, 500 per box
700221001	Visitor Central paper badge, portrait, fold & clip, 2.25" x 3.5", Avery 2948, 500 per box
700222001	Visitor Central paper badge, landscape, fold & clip, 2.25" x 3.5", Avery 2949, 500 per box
700223001	Visitor Central paper page, one-sided print, 3" x 4", Avery 2945, 500 per box
700224001	Visitor Central badge, self-expiring color changing time token, Avery 2970, 500 per box
Visitor Central Protection Plans	
SWVCSS	Protection Plan Visitor Central Standalone Server
SWVCIS	Protection Plan Visitor Central Integrated Server
SWVCC	Protection Plan Visitor Central Client

