



GE
Security

FCWnx 7.5.1 Late News Bulletin

Introduction

This document addresses critical late-breaking information for Facility Commander Wnx 7.5.1 that was not included in other documentation. Before installing any of the products, please read this document as well as the release notes and installation manuals found on the Documentation CD included with your media kit.

The information in this document supersedes all other documentation.

Alarm Monitor operation change

Note: The new feature added for alarm sorting introduces a behavior change in the Alarm Monitor form.

Since alarms can now be sorted by the columns of the Alarm Monitor form, it should be noted that new alarms will be added to the top of the list. The list can be sorted by clicking one of the column headers. In addition, every time the Alarm Monitor form is opened, it will be sorted by priority. Again, new alarms will be added to the top of the list as they occur.

Default sorting by priority requires Quick Fix 2. Refer to page 2.

Help menu, About FCWnx information

When installing a new FCWnx 7.5.1 system or when upgrading from FCWnx 7.0 or earlier versions of Secure Perfect, the Help menu, About FCWnx window displays "Edition 7.5.1 / Service Pack 0 / Build 0022-3/18/2010."

When upgrading from FCWnx 7.5 to FCWnx 7.5.1 the Help menu, About FCWnx window displays "Edition 7.5.1 / Service Pack 1 / Build 0016-4/13/2009."

If a service pack is released for FCWnx 7.5.1, it will be labeled Service Pack 2.

Launching a command prompt window

For Windows Vista, Windows 7, and Windows 2008, if it is necessary to launch a command prompt window, always use the right-click "Run as administrator" option.

SQL install warning on Windows Server 2008 R2 or Windows 7

There is a known installation warning when SQL Server or SQL Express is installed on a Windows Server 2008 R2 or Windows 7 system. You can disregard this warning, shown below, and select Run Program.

“SQL Server version has known compatibility issues.”

Video

Video streaming quality is heavily dependant on the video card and available memory of the client machine. Two recommended video cards are the NVIDIA GeForce 9 Series or higher (with 512 MB or more of video memory) and the ATI Radeon HD 4000 Series or higher (with 512 MB or more of video memory).

Quick Fix 1: Video search dates

Quick Fix 1 should be applied to all FCWnx 7.5.1 systems running video. Quick Fix 1 solves the following issue:

The start and end dates do not display the dates chosen by the user on both the Video Event Search and Video Motion Search tabs of the Video Search applet. When a date is chosen on the calendar popup, the previous day's date is populated into the field. However, search is performed using the date selected from the popup calendar and not the previous date that displays.

Quick Fix 2: Alarm Monitor operation change

Quick Fix 2 should be applied to all FCWnx 7.5.1 systems, as it addresses an issue with the following functionality:

Default sorting by priority is inconsistent without this fix being applied.

To obtain FCWnx 7.5.1 Quick Fix 1 and Quick Fix 2, contact Technical Support by phone 8 a.m. to 7 pm. EST, Monday through Friday at the following:

GE Security

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Asia: +852 2907 8108

Australia: +61 3 9259 4700

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