

16 December 2011

Dear customer,

Warranties against defects – new regulations commencing 1 January 2012

Commencing on **1 January 2012**, the Australian Consumer Law (**ACL**) will impose certain obligations with respect to warranties against defects provided to Australian consumers. A warranty against defects is a representation made to a consumer that if goods or services (or part of them) are defective, the supplier will take some form of remedial action, such as to repair or replace the goods, or to fix a problem with the services. A "consumer" is defined broadly in the ACL.

The new requirements under the ACL include mandatory text that must be included in all documents evidencing a warranty against defects, together with other specific information to ensure that consumers understand the warranty and know how to make a claim. Further information on the requirements of the ACL is available from the ACCC website:
<http://www.accc.gov.au/content/index.phtml/itemId/996742>

Interlogix supplies products to you for the purpose of re-supply and our contractual warranties against defects are for your benefit. As Interlogix has no direct relationship with your customers, Interlogix will not be updating its existing warranties against defects unless there is a warranty included in or on the product's packaging for the benefit of the customer.

Please note that if you provide a document evidencing a warranty against defects that is passed on to a consumer, you must adhere to the requirements of the ACL from 1 January 2012. This might include warranties provided in your quotations or supply contracts.

It is an offence not to comply with the new requirements for warranties against defects and fines may be imposed for non-compliance.

If your organisation currently provides a document evidencing a warranty against defects with your goods or services, we recommend that you obtain legal advice to ensure that you comply with the new requirements from 1 January 2012.

Yours faithfully,



Martin Dillon
General Manager